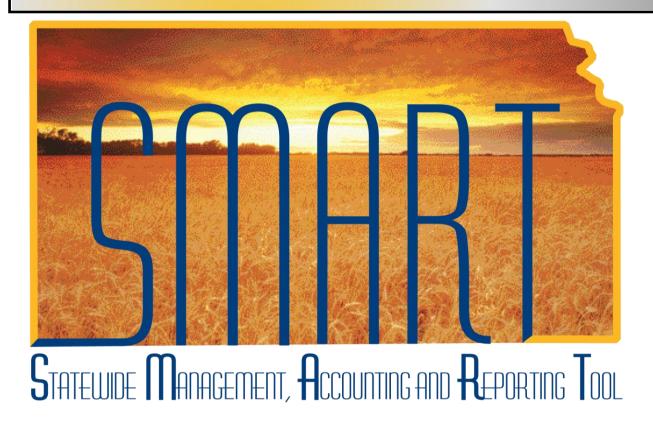
Statewide Management, Accounting and Reporting Tool



Training Guide – Accounts Receivable

Creating and Processing Billing

State of Kansas

Applicable Role(s): Billing Administrator, Billing Processor and Central BI Configurator

Created 05/07/2013 Page 1 of 47

Creating and Processing Billing Training Guide Statewide Management, Accounting and Reporting Tool

TABLE OF CONTENTS

Billing Overview	4
Key Terms	
End-to-End Billing Process	5
Billing Roles	5
Entering Bills Online	6
Online Bill Entry	6
Revenue Distribution Codes	18
Enter Express Bills	18
Updating Bills	19
Copying Bills	20
Copying Bills Overview	20
Enter and Copy an Existing Bill	21
Define Copy Group Header and Detail	24
Run Bill Copying Group Process	27
Create Recurring Bills	30
Creating Bill Templates	30
Running the Generate Recurring Bills Process	32
Managing Installment Bills	33
Entering an Installment Bill	33
Building an Installment Bill Schedule	33
Running the Generate Installment Bill Process	36
Researching Bills	38
Researching Bills Overview	38
Researching Non-Invoiced Bill Lines	38
Researching Non-Invoiced Bills	39

Creating and Processing Billing Training Guide Statewide Management, Accounting and Reporting Tool

Processing Pro Formas and Reconciling Non-Invoiced Bills	41
Process Pro Formas	41

Created 05/07/2013 Page 3 of 47

Statewide Management, Accounting and Reporting Tool

Billing Overview

SMART Billing offers real-time receivable and billing visibility, tracking and control for reporting and financial data. The streamlined approach enables users to bill customers quickly and efficiently. The complete integration of Billing with other SMART modules allows for the reduction of duplicate entries and manual processing.

Key Terms

- Standard Bill A bill that is created by manual, online entry using the Standard Billing pages defined by Frequency as Once, Onetime bills, Installment bills, or Recurring bills; also known as a regular bill.
- Express Bill The process of entering bills online quickly by adding or cloning existing bill lines in bulk
- Interface Bill A bill that is automatically created from data interfacing from Project Costing
- **Bill Type** A category of activity that should be grouped together on a particular bill
- **Bill by Identifier** This is also known as the Bill Type Identifier (Bill Type). SMART Billing uses the bill-by ID to define how to group billing activity on invoices when it is added to a bill through data interfacing from Project Costing. A bill-by ID that you define can appear as the default at the customer, bill source, bill type, and business unit levels.
- Revenue Distribution Code Codes used to simplify the process generating accounting entries by defining a valid combination of ChartField values
- Open Item Amounts that are billed to a customer but are not yet paid

Created 05/07/2013 Page **4** of **47**

Statewide Management, Accounting and Reporting Tool

End-to-End Billing Process

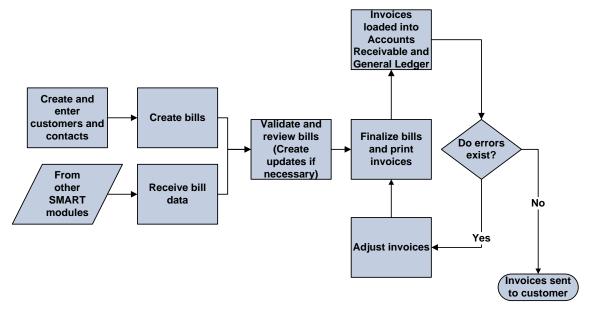


Figure 1. Billing Lifecycle Process

Billing Roles

Role	Description
Billing Administrator	This role is responsible for setting bills to "ready" status and running the process to finalize invoices, as needed. This role also maintains agency-configured values in the Billing module.
Billing Processor	This role is responsible for creating new standard invoices and Pro Formas, copy single or groups of bills, reprint and review invoices, setting up and modifying installment schedules, creating new consolidated invoices, and printing invoices.
Central BI Configurator	This role is responsible for maintaining centrally controlled BI configuration values such as Remit To Addresses and Billing Sources.

Table 1. Billing Roles and Role Descriptions

Created 05/07/2013 Page **5** of **47**

Statewide Management, Accounting and Reporting Tool

Entering Bills Online

Online Bill Entry

- In order to conduct business with customers, information needs to be tracked about including general and processing information and roles and correspondence options.
- Online bill entry enables you to enter bills manually into SMART. Each bill that you enter must have a header and at least one line.
- The order of page data entry is as follows: Header Info 1, Line Info 1, Line Info 2, and Acct. Rev Distribution page.

Bill Header: The bill header contains valuable information, such as the bill source, the bill type, the customer information, and payment terms. It also includes receivable information and any additional internal or printed notes that need to be included for the bill.

- Where the bill came from
- Where the bill is going
- When the bill is sent to the customer
- o The frequency of the bill

Note: Header Info 1 is general information and Header Info 2 is additional information. This information is added when entering a regular bill.

Page Name	Navigation
Header –Info 1	Billing > Maintain Bills > Standard Billing > Header-Info 1

Created 05/07/2013 Page **6** of **47**

Statewide Management, Accounting and Reporting Tool

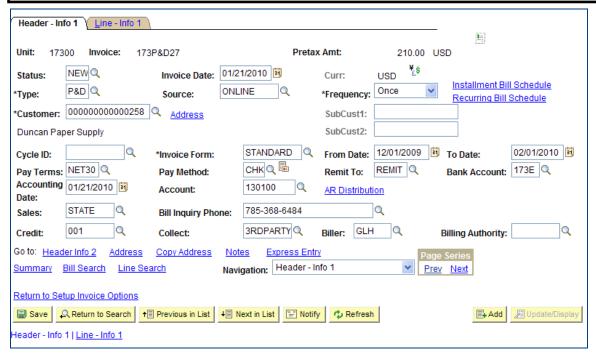


Figure 2. Header-Info 1 Page

Field	Description
Status	Status is usually defined as NEW, RDY,
	and INV to name a few of the options.
	Invoiced means that an invoice has been
	printed and an invoice number has been
	assigned. A non-invoiced bill is one that
	has not been printed. Bills are always
	created with a status of <i>NEW</i> and moved
	to RDY when they are ready to be
	invoiced. The change from NEW to RDY
	must be done by the user.
Invoice Date	Use this field to enter the invoice date.
	This can be a past, current, or future date.
Type	This field is also known as the Bill by
	Identifier and the Bill Type Identifier.
	Use this field to group billing. This field is
	agency specific. The SOK uses (Grants
	Management) <i>GM</i> for bills that are
	interfaced from Project Costing.
Bill Source	SOK is only using Online or Contracts for
	Bill Source
Frequency	Use this field to define the bill as either a
	Recurring, Installment or One-time bill
Customer	Use this field to enter the customer number
	if it was not entered on the Bill Entry >
	Add New Value page

Created 05/07/2013 Page **7** of **47**

Creating and Processing Billing Training Guide Statewide Management, Accounting and Reporting Tool

Field	Description
Cycle ID	This field is also known as Bill Cycle. This
	field is defaulted from the Bill Type and
	can be overwritten.
Invoice Form	The SOK only uses one type of Invoice
	Form, STANDARD
From Date/To Date	These fields are service dates, and are
	used as information on the bill/invoice only
Pay Terms	Use this field to enter bill payment terms.
Pay Method	Use this field to enter the payment method,
	for informational purposes only. SMART
	searches the customer record for a default
	payment method. If one is not found,
	SMART does not populate this field. This
	field can be overwritten. The SOK values
	for payment methods are: CSH (cash),
	CHK (check), and EFT (electronic fund
	transfer).
Remit To	The SOK only uses REMIT for this field.
Bank Account	Use this field to select the Remit To
	Account. Each billing agency has one or
	more remit accounts. The account chosen
	on the bill determines what remit address
	is printed on the invoice. An example
	would be 173A or 173B. Agencies are
	responsible for differentiating between accounts if there is more than one.
Accounting Date	Use this field to enter the current SMART
Accounting Date	system date
Account	This field defaults from accounting set-up
7 loodin	and should not be changed.
Sales	This field will default to STATE
Bill Inquiry Phone	Use this field to enter the phone number
	for the customer to call if there are
	questions regarding the bill. This field
	defaults from the Bill Type , but can be
	overwritten. This information is printed on
	the invoice.
Credit	The SOK uses 001 for this field
Collect	Use this field to enter collection
	information. The SOK values are
D.11	3RDPARTY and SETOFF.
Biller	Use this field to enter the Billing
	Specialist information that is assigned to
	the customer. This field defaults from the
	Bill Type and can be overwritten.

Table 2. Header - Info 1 Page Elements

Created 05/07/2013 Page 8 of 47

Statewide Management, Accounting and Reporting Tool

Line –Info 1 Page:

Use this page to enter bill line general data and the bill Identifier. Identifiers are created with an association with distribution codes.

Page Name	Navigation
Line – Info 1 Page	Billing > Maintain Bills > Standard Billing >
	> Line – Info 1

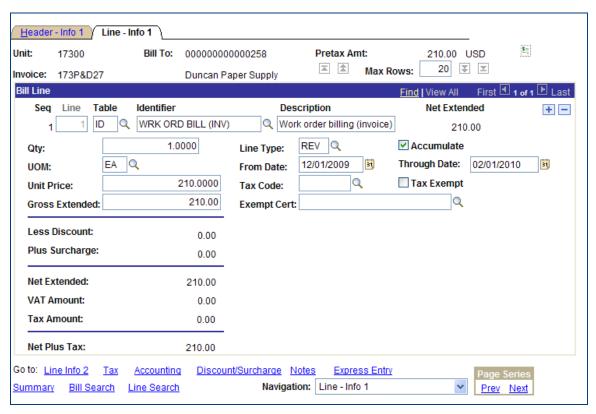


Figure 3. Line-Info 1 Page

Created 05/07/2013 Page **9** of **47**

Creating and Processing Billing Training Guide Statewide Management, Accounting and Reporting Tool

Field	Description
Table	The value selected for Table determines what Identifier values are available. The SOK only
	uses the ID (PS/Billing Charge ID) value.
	Note: If the Table field is left blank, agencies can enter a one-time only identifier and description
Identifier	This code is used to bill for an item that is not usually classified as a product by normal business standards. By selecting an Identifier, the following fields default, Description, UOM, List Price, and Distribution Code. (List Price and Distribution Code are optional on the Identifier set up, so some Identifiers may not have these values. All fields related to Identifier can be overwritten.
Description	This field defaults from the Identifier
Quantity	Use this field to enter the quantity of the goods or services.
Line Type	This field is a default value and will always be REV
UOM	This field defaults from the Identifier
From/Through Date	Use these fields to indicate the start/end date of the billing activity that the corresponding invoice covers
Unit Price	This field defaults based on the Quantity and the Identifier fields if a List Price was associated with an Identifier . This field can be overwritten.
Gross Extended	This field defaults based on values in the Quantity and Unit Price fields

Table 3. Line-Info 1 Page Elements

Created 05/07/2013 Page 10 of 47

Statewide Management, Accounting and Reporting Tool

Line-Info 2 Page:

Use this page to enter an entry type and reason code that relates to the distribution code. When bills move into Accounts Receivable, all billing distribution codes are no longer available. The only way to verify the accounting information in AR on a bill is to view the bills Entry Type and Reason Codes.

Page Name	Navigation
Line-Info 2	Billing > Maintain Bills > Standard Billing >
	Navigation drop-down > Line-Info 2

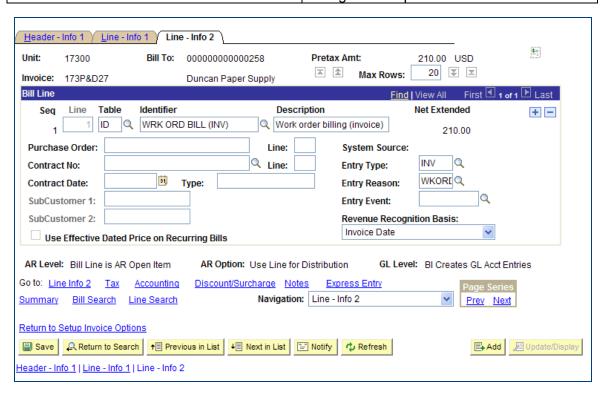


Figure 4. Line - Info 2 Page

Created 05/07/2013 Page **11** of **47**

Creating and Processing Billing Training Guide Statewide Management, Accounting and Reporting Tool

Field	Description
Entry Type	Use this field to categorize the pending items that create items in SMART. Entry Types must be selected on a bill line because this value moves into Accounts Receivable. Entering the Entry Type does not create accounting entries, but when reviewing the item in Accounts Receivable, there is no way to easily identify what accounting line was created if there is no Entry Type on the bill. Entry types for SOK Billing are INV (Invoice) and IF (InterFunds).
Entry Reason	Use this field to categorize different uses for a single entry type. Entry Reasons alone or in association with Entry Types do not create accounting entries, but when reviewing the item in Accounts Receivable, there is no way to easily identify what accounting line was created if there is no Entry Reason on the bill.

Table 4: Line –Info 2 Page Elements

Created 05/07/2013 Page 12 of 47

Statewide Management, Accounting and Reporting Tool

Acctg - Rev Distribution Page:

Use this page to view/enter/update bill line accounting information.

Page Name	Navigation
Acctg-Rev Distribution Page	Billing > Maintain Bills > Standard Billing >
	> Header – Info 1 > Navigation drop-down
	> Acctg –Rev Distribution

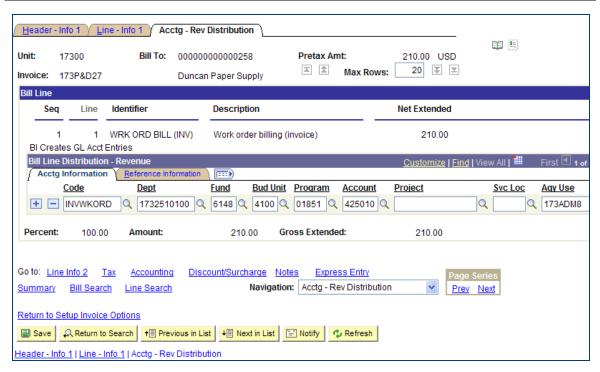


Figure 5. Acctg-Rev Distribution Page

Created 05/07/2013 Page **13** of **47**

Creating and Processing Billing Training Guide Statewide Management, Accounting and Reporting Tool

Field	Description
Code (Revenue Distribution Code)	Revenue Distribution Codes are the
	combination of Entry Type and Reason
	Codes. If a Revenue Distribution Code
	does not auto-populate, then it is not
	associated with the selected Identifier .
	Agencies have the ability to change/enter
	the Revenue Distribution Code. However,
	if your agency is continually using a Revenue Distribution Code that is not
	associated with an Identifier , then it is in
	the agencies best interest to contact their
	AR Configurator to add the necessary
	Revenue Distribution Code to the
	Identifier.
	Note : If the Revenue Distribution Code is
	changed, you MUST update the related
	Entry Type and Reason Code.
ChartFields for SOK	Use these fields to update Accounts
	Receivable Distribution codes, if
	necessary.
	N. A. M. K. J. Division of the state of the
	Note: Multiple Distribution Codes can be
	used per Bill Line, based off percent.
	However, the only ChartField that can be different is the Account . If a bill line needs
	to be split by ChartFields other than the
	Account, one line must be entered per
	Distribution Code.
	Distribution Code.

Table 5. Acctg-Rev Distribution Page Elements

Created 05/07/2013 Page 14 of 47

Statewide Management, Accounting and Reporting Tool

Note Pages:

SMART allows users to incorporate notes on bill headers and/or bill lines that can be seen on the customer invoice, or used for internal agency use only. There are two different types of notes, Standard and Free form.

Standard notes are notes that are generally used repeatedly on customers or specific invoices. For example, a standard note, within the note type of *ADJUST*, might state, "Please note that an adjustment has been made to your account to reflect the proper balance."

Note: Standard notes must be associated with a note type. Some standard notes are predefined in SMART. Agencies can also create and maintain standard notes. Free-form notes are generally notes that are customer or scenario specific.

Header Note Page

Use this page to enter header notes.

Page Name	Navigation
Header Note	Billing > Maintain Bills > Standard Billing >
	Header – Info 1 > Navigation drop-down >
	Header – Note

Created 05/07/2013 Page **15** of **47**

Statewide Management, Accounting and Reporting Tool

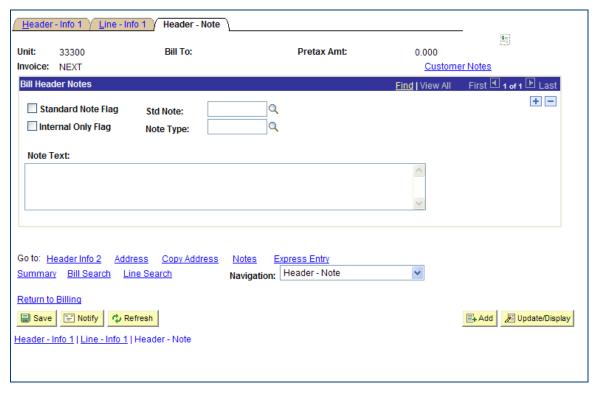


Figure 6. Header Note Page

Field	Description
Standard Note Flag	Use this check box to indicate the note is a standard note that the <u>customer</u> can see on the invoice
Std Note	Use this field to select the note as a Standard Note . Standard Notes are categorized in the Note Type field.
Internal Only Flag	Use this check box to indicate the note is for internal use only, and is not be seen by the customer
Note Type	Use this field to categorize/group notes. These can be standard notes or one-time only for a specific bill. Note types do not print on a specific invoice. Categorizing notes using note types allows for simpler searching for a specific note.
Note Text	This field is used for the auto-population of the Standard Note , or for Free-form notes.
	Note : If a standard note is used, agencies can include further description here.

Table 6. Header Note Page Elements

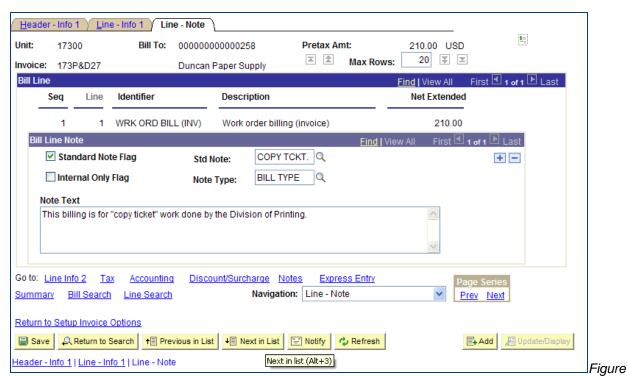
Created 05/07/2013 Page **16** of **47**

Statewide Management, Accounting and Reporting Tool

Line Note Page

Use this page to enter line notes.

Page Name	Navigation
Header Note	Billing > Maintain Bills > Standard Billing > Header – Info 1 > Navigation drop-down > Line
Trodder Note	



7. Line Note Page

Created 05/07/2013 Page **17** of **47**

Statewide Management, Accounting and Reporting Tool

Revenue Distribution Codes

- Revenue distribution codes are set up and used in SMART Billing to generate a combination of ChartFields for funding
- These codes default from the Identifier and can be overwritten on the bill when necessary
- Distribution codes are created based directly on entry type and reason codes. If a
 distribution code is not selected, but entry type and reason codes are, ChartFields are
 NOT populated. Entry types and reason codes must be selected so that a record of
 distribution information can be found in Accounts Receivable.
- There may be situations when modifications to the ChartField information are necessary.
 This can be done by selecting a different distribution code. If a different distribution code is selected all ChartField information is removed, and new ChartField information is populated. You can change ChartFields within the defaults

Enter Express Bills

- SMART Express Billing combines the standard bill entry pages to reduce the number of pages that you need to access when entering bills online. Express billing enables you to:
 - Enter bills online quickly, especially when you have a large number of lines per bill
 - Add and clone existing bill lines in bulk
- When entering data on the Add New Value page for Express Billing, SMART autopopulates the necessary information on the Header-Primary page. It is best practice to
 verify that the information is correct before continuing to enter information on the Line
 List page.

Page Name	Navigation
Line List Page	Billing > Maintain Bills > Express Billing >
	Line List

Created 05/07/2013 Page **18** of **47**

Statewide Management, Accounting and Reporting Tool

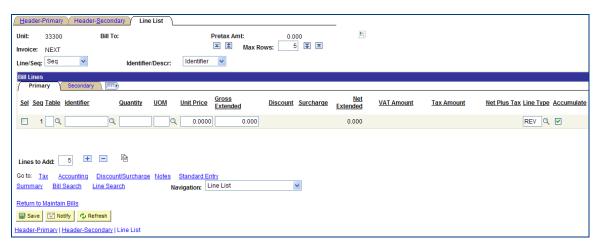


Figure 8. Line List Page

Updating Bills

- SMART Billing provides bill header data and bill line data online for inquiry, regardless of the bill status
- When updating bills, it is best practice to change the bill status to HOLD (*HLD*) while making changes to the bill
- End users <u>cannot</u> update bills with a bill status of *INV*. A rebill must be created. Rebills and other adjustments will be covered in AR354, Advanced Billing Process

Created 05/07/2013 Page **19** of **47**

Statewide Management, Accounting and Reporting Tool

Copying Bills

Copying Bills Overview

Copying Individual Bills

- There may be situations when you need to enter a bill that is very similar to an existing bill. You can choose to copy the existing bill and update this bill as necessary. Copying bills can save data entry time and minimize the potential for errors.
- You can copy any bill regardless of its status. When you copy a bill, all bill information
 including notes and accounting distribution is copied from the original bill. The only
 information that <u>does not copy</u> from the original bill is the *bill status*, the *invoice date*, and
 the *invoice number*.
- When you copy a bill, the new bill is created with a status of NEW and a blank invoice
 date. The current system date is specified as the date on which the bill was created.
 After a bill has been copied, you can edit any field.

Copying Groups of Bills

- You can define a group of bills to be copied together. In doing so, you must define a
 copy group header for each group of bills to be copied together. After you have defined
 the copy group header, you attach and use the bills as copy templates. You can assign
 as many bills as required to a copy group header. You must also assign the beginning
 date, ending date, and the new bill status to the copy group detail.
- You can choose any bill to be used as a copy template, regardless of the status. All bill
 information, including notes and accounting distribution is copied from the original bill.
 The only information that does not copy from the original bill is the bill status, invoice
 date, and invoice number. The new bill is created with the status designated by the
 copy detail, a blank invoice date, and the current system date as the bill-added date.
 You can edit any field on the newly created bill, if necessary.
- You can copy the same copy group an unlimited number of times within the date range defined. When using a copy group, you are not required to copy all the templates in the group. Instead, you can select which templates are to be copied.
- When you use a copy group for copying, the invoice number is set by default to NEXT. However, you can override the default and manually assign the invoice number (at the agency's discretion). For example, suppose your company leases office space in a building. Each tenant's monthly rent is set up as a recurring bill because the monthly rent is a predefined amount for the term of the lease. In addition to the building space, you provide each tenant with cleaning services, which are billed on an "as used" basis. To save data entry time, you can set up a template for each tenant's cleaning service charges as a copy group. Each month, you can select the templates for the tenants

Created 05/07/2013 Page **20** of **47**

Statewide Management, Accounting and Reporting Tool

who have used the cleaning service. After the manually run copy group process is completed, the bills are ready to finalize and print.

- To copy groups of bills together in a group, you need to:
 - Define the copy group header information
 - Assign bills to the copy groups
 - Define the copy group details
 - Run the Bill Copy Group process (BICPYGRP)



Figure 9. Copying Groups of Bills Process

Enter and Copy an Existing Bill

Copy Single Bill Page:

Use this page to copy the information of an existing bill to a new bill.

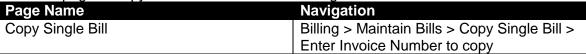




Figure 10. Copy Single Bill Page

Created 05/07/2013 Page **21** of **47**

Statewide Management, Accounting and Reporting Tool

Header – Info1 Page:

Use this page to access and review bill header general information.

Page Name	Navigation
Header – Info 1	Billing > Maintain Bills > Copy Single Bill >
	Go To Bill Header – Gen. Info Link

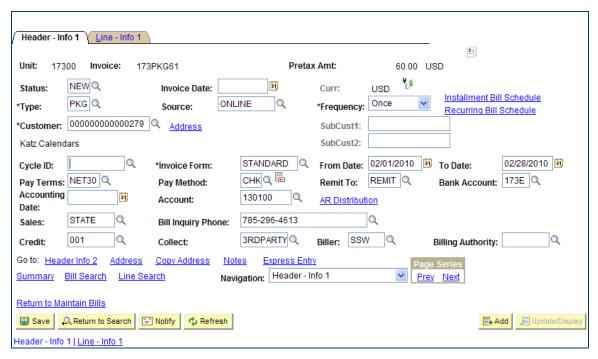


Figure 11. Header - Info 1 Page

Created 05/07/2013 Page **22** of **47**

Statewide Management, Accounting and Reporting Tool

Line – Info 1 Page:

Use this field to enter bill line general data.

Page Name	Navigation
Line – Info 1	Billing > Maintain Bills > Copy Single Bill >
	Go To Bill Header – Gen. Info Link > Line
	– Info 1

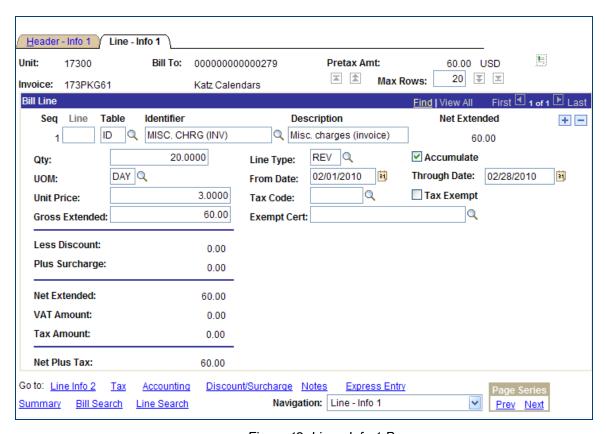


Figure 12. Line - Info 1 Page

Created 05/07/2013 Page **23** of **47**

Statewide Management, Accounting and Reporting Tool

Define Copy Group Header and Detail

Copy Group Header Page:

Use this page to define copy group header information. This is the first required step to define groups of bills to be copied together in a batch. This utility is useful if you have bills that you invoice each month and only a small portion of the information changes.

Page Name	Navigation
Copy Group Header	Billing > Maintain Bills > Define Bill Copy
	Group

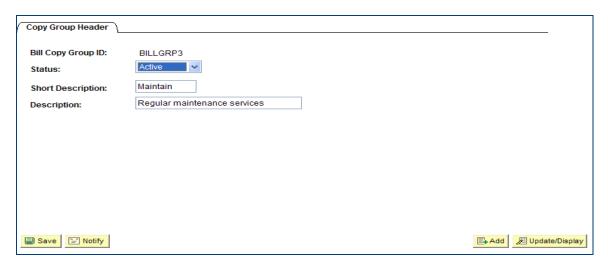


Figure 13. Copy Group Header Page

Field	Description
Status	Use this field to select the bill status of
	Inactive or Active

Table 7. Copy Group Header Page Elements

Created 05/07/2013 Page **24** of **47**

Statewide Management, Accounting and Reporting Tool

Define Copy Group Detail Page:

Use this page to assign bills to appropriate copy groups. This is the second required step when defining groups of bills to be copied together in a batch.

Page Name	Navigation
Define Copy Group Detail	Billing > Maintain Bills > Define Copy
	Group Details

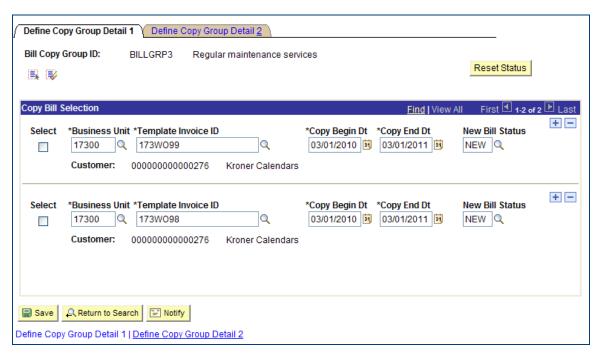


Figure 14. Define Copy Group Detail 1 Page

Field	Description
Select All	Use this icon to select all invoices to copy
Deselect All Invoices	Use this icon to deselect all invoices to copy
Template Invoice ID	Use this field to enter the invoice number to be copied
Copy Begin Dt /Copy End Dt	These fields represent the start and end copy dates for this template. When you initiate the copy bill group process, the system determines if the run date is within these copy dates.
New Bill Status	Use this field to enter the status that is assigned to the new bill; HLD (Hold) or NEW

Table 8. Define Copy Group Detail 1 Page Elements

Created 05/07/2013 Page **25** of **47**

Statewide Management, Accounting and Reporting Tool

Define Copy Group Detail 2 Page:

Use this page to define copy group details. This is the third required step when defining groups of bills to be copied together in a batch. After running the Copy Group of Bills process, return to this page to verify invoice numbers or process error details.

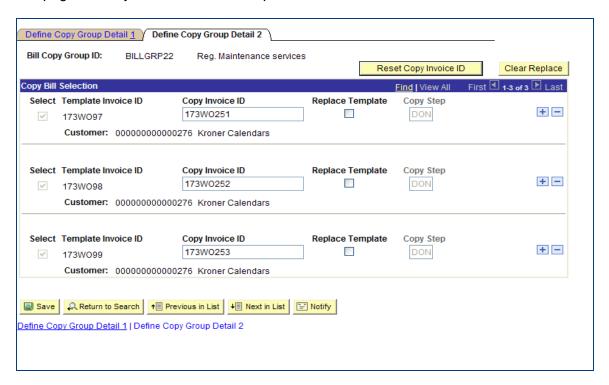


Figure 15. Define Copy Group Detail 2 Page

Field	Description
Reset Copy Invoice ID	Use this button to reset all of the copy invoice IDs to <i>NEXT</i> . Before running the process again, reset the copy invoice IDs. Otherwise, the system attempts to reassign the old invoice IDs to the new bills and an error occurs.
Clear Replace	Use this button to clear the Replace Template check boxes for the entire group
Copy Invoice ID	Use this field to define the invoice number of the new bill. The default field value is <i>NEXT</i> . It is best practice to leave the default value, but if you have authorization, you can override this default with any number if that number is not a duplicate of an existing invoice.

Created 05/07/2013 Page **26** of **47**

Statewide Management, Accounting and Reporting Tool

Field	Description
Replace Template	Use this checkbox to make the bill the "template" from which you copy when making changes to the original bill and want to keep those changes every time you copy bills. The copy is identical to the template. You can use either the original bill or the new copy as the template. You can change the resulting copy through bill entry. For example, you can add lines, alter amounts and dates, or modify header and line notes on the bill that you just created through the copy process. In addition, you can incorporate all changes into the new template to include the modifications that you make to this bill (which is now the new template in the copy group) in any subsequent copy processes. Select the Replace Template check box in
	Select the Replace Template check box in conjunction with bill status change. If you do not select this option, the templates do not change and SMART uses the old version the next time that you run the copy process.
Copy Step	This field displays the status of the last copy bill group run

Table 9. Define Copy Group Detail 2 Page Elements

Run Bill Copying Group Process

After you have defined a copy group header and assigned bills, run the bill copy group process to produce bills identical to the template bills. This is the fourth required step to copy a bill group.

Run Bill Copy Group Page:

Use this page to process the group of bills you wish to copy.

Page Name	Navigation
Run Bill Copy Group Page	Billing > Maintain Bills > Copy Bill Group

Created 05/07/2013 Page **27** of **47**

Statewide Management, Accounting and Reporting Tool

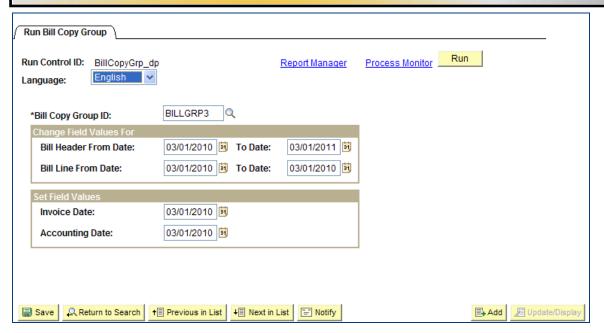


Figure 16. Run Bill Copy Group Page

Field	Description
Bill Copy Group ID	This field is the Copy Group ID that was
	created on the Define Copy Group page
Bill Header From /To Date	Use these fields to create new To and
	From header dates
Bill Line From/To Date	Use this field to enter new To and From bill
	dates
Invoice Date	Use this field to enter the invoice date.
	This can be a past, current, or future date.
RUN button	Click to start the Copy Group Process
	BICPYGRP

Table 10. Run Bill Copy Group Page Elements

Created 05/07/2013 Page 28 of 47

Statewide Management, Accounting and Reporting Tool

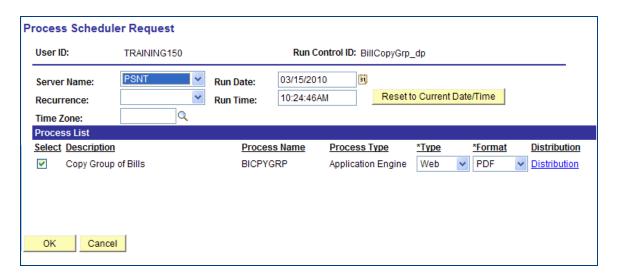


Figure 17. Process Scheduler Request Page

Click the OK button to return to the *Run Bill Copy Group* page. Click the Process Monitor button. When Run Status is Success and Distribution Status Posted, the bills have been copied.

Created 05/07/2013 Page **29** of **47**

Statewide Management, Accounting and Reporting Tool

Create Recurring Bills

Creating Bill Templates

- To create a recurring bill template, enter a new bill that specifies a billing cycle ID with recurring bill parameters, set **Recurring** as the frequency, and complete the **Recurring Bill Schedule** page
- Recurring bills are created, according to the defined schedule established when the Recurring Bill Generation process is run
- Recurring bills <u>cannot</u> be created until the recurring bill template is set to the status of RDY

Page Name	Navigation
Recurring Bill Schedule	Billing > Maintain Bills > Standard Billing >
	Recurring Bill Schedule Link

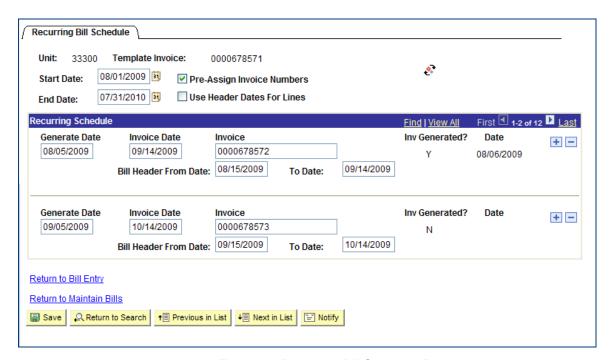


Figure 18. Recurring Bill Schedule Page

Field Description

Created 05/07/2013 Page **30** of **47**

Creating and Processing Billing Training Guide Statewide Management, Accounting and Reporting Tool

Field	Description
Template Invoice	This is the number from the invoice you are using as a template. SMART autogenerates the number when the original bill was created.
Start Date	Use this field to enter the start date of the recurring bill schedule
End Date	Use this field to enter the ending date of the recurring bill schedule
Pre-Assign Invoice Numbers	Select this field if you want SMART to pre- assign invoice numbers in a recurring schedule
Use Header Dates for Lines	Select this checkbox to use the bill header From and To Dates on the bill lines (for invoices that have not been generated). Do not select if you prefer the line From and To Dates to appear by default from the recurring bill template.
Generate Rev. Rec. Schedule	Use this icon to generate a recurring bill schedule, or to regenerate if changes were made
Recurring Schedule Section	The recurring bill schedule is shown once you generate the schedule
Generate Date	This field is auto-populated based on the billing cycle selected on the Header – Info 1 page once the Generate Rev. Rec. Schedule is run
Invoice Date	This field is auto-populated based on the billing cycle selected on the Header – Info 1 page once the Generate Rev. Rec. Schedule is run
Invoice	When generating the invoice, SMART uses the value in this field as the invoice ID. If the invoice value is <i>Next</i> , SMART assigns the next available invoice number in the sequence once that invoice is generated. If Pre-Assign Invoice Number is selected, SMART assigns all of the invoice numbers to the recurring bills when you save the page.
Inv. Generated	This indicates whether SMART generated the invoice for the corresponding line. If the indicator is Y (yes), the date on which the invoice was generated appears under Date .

Table 11. Recurring Bill Schedule Page Elements

Created 05/07/2013 Page **31** of **47**

Statewide Management, Accounting and Reporting Tool

Running the Generate Recurring Bills Process

 Generate recurring bills after the bill template with bill schedule is created. The bill template also needs to be set to RDY. Recurring bills are created when the Generate Recurring Bills process is run.

Generate Recurring Bills Page:

Use this page to generate recurring bills.

Page Name	Navigation
Generate Recurring Bills	Billing > Maintain Bills > Create Recurring
	Bills

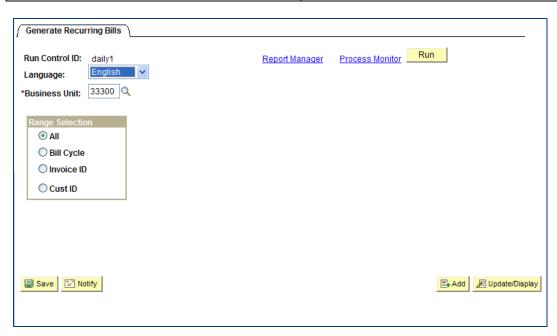


Figure 19. Recurring Bill Schedule Page

Field	Description
Business Unit	Use this field to enter your agency specific
	business unit. You must enter a business
	unit.
Range Selection	Use this selection area to choose the
	range of bills based on Bill Cycle, Invoice
	ID , Customer ID , or all the above. It is
	best practice to use Invoice ID so one
	division of an agency does not accidentally
	create a recurring bill for another division
	of that agency who might not be ready to
	create their own recurring bills.

Table 12. Recurring Bill Schedule Page Elements

Created 05/07/2013 Page **32** of **47**

Statewide Management, Accounting and Reporting Tool

Managing Installment Bills

Entering an Installment Bill

Each installment-billing invoice carries its own information for accounting. SMART
copies the default information from the template for installment billing invoices to the
individual installment invoices.

Building an Installment Bill Schedule

- SMART Billing enables to build a schedule for installment bills. You can customize the schedule based on your customer's requirements. Tasks in building a schedule include:
 - Adding billing terms applied to the installment bills
 - Generating a bill schedule based on an installment bill plan
- After an installment bill is created, the bill status must be changed to RDY to allow for processing (this is done on the Header-Info 1 page)

Installment Bill Terms Page:

Use this page to select installment-billing plans.

Page Name	Navigation
Installment Bill Terms	Billing > Maintain Bills > Standard Billing >
	Installment Bill Schedule Link

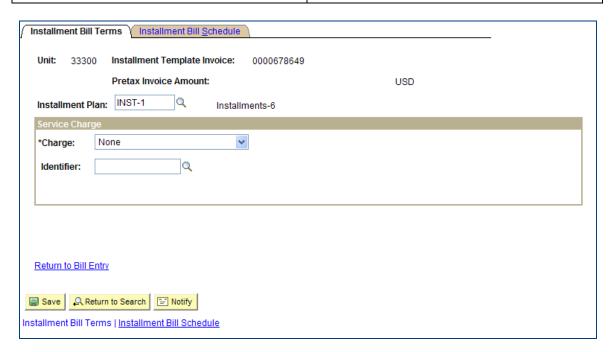


Figure 20. Installment Bill Terms Page

Created 05/07/2013 Page **33** of **47**

Statewide Management, Accounting and Reporting Tool

Field	Description
Installment Plan	Use this field to identify a predefined plan

Table 13. Installment Bill Terms Page Elements

Installment Bill Schedule Page:

Use this page to create schedules based on the installment billing plan and bill cycle parameters.

Page Name	Navigation
Installment Bill Schedule	Billing > Maintain Bills > Standard Billing >
	Installment Bill Schedule Link > Installment
	Bill Schedule

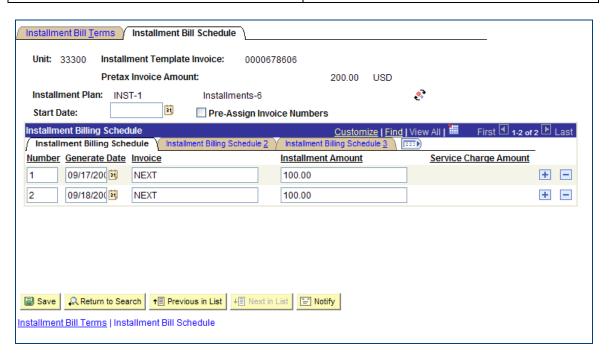


Figure 21. Installment Bill Schedule Page

Field	Description
Start Date	Use this field to enter the date from which
	the installment bill schedule is effective
Pre Assign Invoice Numbers	Select this check box to have SMART
	assign all of the invoice numbers to the
	installment bills when you save the page.
	Clear this check box to have SMART
	assign invoice numbers when you
	generate installment bills.

Created 05/07/2013 Page **34** of **47**

Statewide Management, Accounting and Reporting Tool

Field	Description
Generate Installment Bill Schedule	Use this button to generate the installment bill schedule for percentage installments or equal installments plans. If you change any of the schedule information on this page, the Generate Installment Bill Schedule button name changes to Regenerate Installment Bill Schedule. Regenerating an installment bill schedule deletes and replaces any lines for which installment bills have not already been generated.
Number	This is an auto-populated field that holds the number of the installment bill in sequential order. This field cannot be changed or updated.
Generate Date	Use this field to enter the date on which you want the system to generate the invoices. The system generates only installment bills with a generate date that is equal to or earlier than the current date. However, if you choose to Generate an Installment Bill Schedule, SMART auto populates the generate date.
Installment Amount	This field is auto populated by SMART with the pre-defined bill amount. This field cannot be changed or updated

Table 14. Installment Bill Schedule Page Elements

Installment Billing Schedule Tab Expanded:

This tab displays the bill schedule generated for the installment bill.

Page Name	Navigation
Installment Billing Schedule Tab Expanded	Billing > Maintain Bills > Standard Billing >
	Installment Bill Schedule Link > Installment
	Bill Schedule



Figure 22. Installment Billing Schedule Tab Expanded

Created 05/07/2013 Page **35** of **47**

Statewide Management, Accounting and Reporting Tool

Installment Billing Schedule 2 Tab Expanded:

This tab displays the invoice date, and the accounting date, once the invoice has been posted to the GL.



Figure 23. Installment Billing Schedule 2 Tab Expanded

Installment Billing Schedule 3 Tab Expanded:

This tab displays the date the actual invoice is generated. If the invoice has been generated, you can select the **View Header Details** button to navigate directly to the bill header.

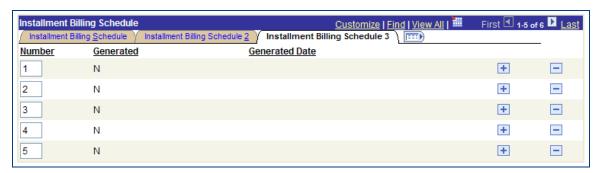


Figure 24. Installment Billing Schedule 3 Tab Expanded

Running the Generate Installment Bill Process

- You can generate installment bills after the bill template and the bill schedule are defined. You also need to ensure that the status of the installment bill template is set to RDY (Ready).
 - Installment bills are created when you run the Generate Installment Bills process.
 The Generate Installment Bills process enables you to generate recurring bills according to billing cycle ID, invoice ID, or customer ID.
- After the process has been run to success, return to the installment bill schedule page to verify on the Installment Billing Schedule 3 tab that the invoices have been generated (Y)

Created 05/07/2013 Page **36** of **47**

Statewide Management, Accounting and Reporting Tool

Generate Installments Page:

Use this page to enter the request parameters. These parameters are used to define the processing rules and data to be included when the process is run.

Page Name	Navigation
Generate Installments	Billing > Maintain Bills > Create Installment
	Bills



Figure 25. Generate Installments Page

Created 05/07/2013 Page **37** of **47**

Statewide Management, Accounting and Reporting Tool

Researching Bills

Researching Bills Overview

- SMART Billing enables you to search for bills by specifying criteria. You can search for a single bill, a group of bills, a single bill line, or a group of bill lines.
- **Bill Search** and **Bill Line Search Not Invoiced** pages enable you to search for bills and lines not invoiced. These pages enable you to modify information.
- You can also use the Bill Search and Bill Line Search pages to search for any bill or bill lines, regardless of status. With these pages, you can only view bill and bill line information.

Researching Non-Invoiced Bill Lines

 SMART enables you to search for bills and bill lines based on a search criterion. When searching for a non-invoiced bill line, you can <u>review</u> and <u>update</u> information.

Bill Line Search:

Use this page to search for any non-invoiced bill lines.

Page Name	Navigation
Bill Line Search	Billing > Locate Bills > Bills Not Invoiced

Created 05/07/2013 Page **38** of **47**

Statewide Management, Accounting and Reporting Tool

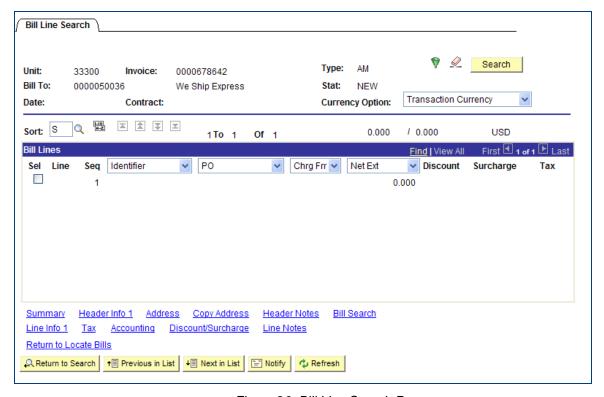


Figure 26. Bill Line Search Page

Researching Non-Invoiced Bills

• In SMART Billing, you can search for bills by specifying a search criterion. This enables you to review only those bills that meet your requirements. When searching for a non-invoiced bill, you can <u>review</u> and <u>update</u> information.

Bill Summary Info Page:

Use this page to review bill summary information.

Page Name	Navigation
Bill Summary Info	Billing > Locate Bills > Bills Not Invoiced >
	Bill Selection > Summary Link

Created 05/07/2013 Page **39** of **47**

Statewide Management, Accounting and Reporting Tool



Figure 27. Bill Summary Info Page

Created 05/07/2013 Page **40** of **47**

Statewide Management, Accounting and Reporting Tool

Processing Pro Formas and Reconciling Non-Invoiced Bills

Process Pro Formas

- A Pro Forma is a preview of Billing invoice that can still be modified
- A Pro Forma is identical to an invoice except for two things: the word "Pro Forma" appears at the top of the page instead of "Invoice," and the estimated due date is printed instead of the actual due date. You can generate a Pro Forma before or after bills are in the RDY state, since you are producing a "sample" invoice. Printing Pro Formas enables you to review and correct errors before bills are invoiced.

Page Name	Navigation
Non-Consolidated Pro Forma	Billing > Generate Invoices > Non-
	Consolidated > Print Pro Forma

The first time you generate a Pro Forma invoice, you will "Add a New Value" to create a Run Control ID. You can reuse the Run Control ID for future Pro Formas.

Created 05/07/2013 Page **41** of **47**

Statewide Management, Accounting and Reporting Tool



Figure 28. Pro Forma - Add a New Value Page

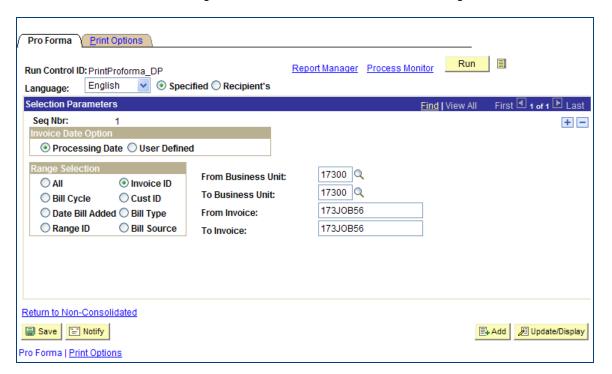


Figure 29. Pro Forma Page

Field	Description
Range Selection	Use this field to select the range type.
From/To Invoice	Use this field to enter the From and To Invoice
	Numbers for the Pro Formas you wish to process
	and print
Bills To Be Processed Icon	Use this icon to view and verify the listing of bills to be processed as part of the pro-forma process. This should be done after all the parameters have been entered.
Dun Dutton	
Run Button	Click to run the Pro Forma process

Table 15. Pro Forma Page Elements

Created 05/07/2013 Page **42** of **47**

Statewide Management, Accounting and Reporting Tool

Jser I	ID:	ARPILOT01	Run Control ID: PrintProForma_DP								
Serve	r Name:	PSNT 🔻	Run Date:	03/09/2010	0 31						
Recur	rrence:	v	Run Time:	2:18:21PM		Resett	o Current I	Date	/Time		
Time i	Zone:	Q									
roce	ss List										
Select	<u>Description</u>		Proces	s Name	Process T	уре	<u>*Түре</u>		<u>*Format</u>		Distribution
	Pre-process	& Finalization	BIIVC00	0	Application	n Engine	Web	v	PDF	٧	Distribution
V	Proforma & F	<u>Print</u>	BIJOBP	01	PSJob		Web	٧	PDF	٧	Distribution
	Proforma Fir	nal/Print w/Crystal	BIJOBP	51	PSJob		(None)	٧	(None)	٧	Distribution
	Print Invoice	w/SQR	BIPJ10		PSJob		(None)	٧	(None)	٧	Distribution
	Print Grants	Invoice w/SQR	BIPJ20		PSJob		(None)	٧	(None)	٧	Distribution
	Print SF1080)/81 Invoice w/SQR	BIPJ30		PSJob		(None)	٧	(None)	٧	Distribution
	Print Invoice	w/Crystal	BIPJ40		PSJob		(None)	٧	(None)	٧	Distribution
	Drint Invoice	w/XML Publisher	BIPJ50		PSJob		(None)	v	(None)	v	Distribution

Figure

30. Process Scheduler Request Page

Field	Description		
Server Name	Select server		
Select	Click to select process		
Description	Proforma & Print describes Process Name		
Process Name	Process Name for Proforma & Print is BIJOBP01		
Type	Select Web from drop down list		
Format	Select PDF from drop down list		
Click the OK button after completing the above fields			

Clicking OK on the Process List page returns you to the Pro Forma Page. The next step is to click the Process Monitor link to access the Process List page.

Created 05/07/2013 Page **43** of **47**

Creating and Processing Billing Training Guide Statewide Management, Accounting and Reporting Tool

(Present list) (Present list)			
Process List Server List View Process Request For			
User ID: ARPILOT01 Q Type:	Last: 1 Days V F	efresh	
Server: Name:	Q Instance: to		
Run Distribution Status	✓ Save On Refresh		
Process List	<u>Customize</u> <u>Find</u> V		1 of 1 Last
Select Instance Seq. Process Type	Process Name Run Date/Time	Run Status Distr	ribution us Details
☐ 18767 PSJob	BIJOBP01 ARPILOT01 03/09/2010 8:08:02AM CST	Success Post	ted <u>Details</u>
Go back to Pro Forma			
Save Notify			
Process List Server List			Figu

31. Process List Page

Field	Description		
Refresh button	Click until Run Status is "Success" and		
	Distribution Status is "Posted"		
Instance	Number created for each process request		
Process Name	Process Name for Proforma & Print is BIJOBP01		
Click the Process Name BIJOBP01 link for your process instance			

Created 05/07/2013 Page **44** of **47**

Statewide Management, Accounting and Reporting Tool



32. Process Detail Page

Click the **BISPJ00** Success button to expand that level and show the process details.

Then click the BIIVCPN Success link

Created 05/07/2013 Page **45** of **47**

Creating and Processing Billing Training Guide Statewide Management, Accounting and Reporting Tool

Process Detail				
	40770	Tunor	COD Deport	
	18778	Type:	SQR Report	
Name: E	BIIVCPN	Description:	Print Portrait Invoices	
Run Status: S	Success	Distribution	Status: Posted	
Run			Update Process	
Location: S	PrintProForma_DP Server PSNT		Hold Reque Queue Req Cancel Req Delete Req Restart Rec	uest juest uest
Date/Time			Actions	
Request Create	d On: 03/09/2010 8:12:1	0AM CST	<u>Parameters</u>	Transfer
Run Anytime Aft	ter: 03/09/2010 8:08:0	2AM CST	Message Log	
Began Process	At: 03/09/2010 8:13:1	5AM CST	Batch Timings	
Ended Process	At: 03/09/2010 8:13:2	7AM CST	View Log/Trace	
OK Car	ncel			

Figure 33. Process Detail Page

Created 05/07/2013 Page 46 of 47

Statewide Management, Accounting and Reporting Tool

Click the View Log/Trace link

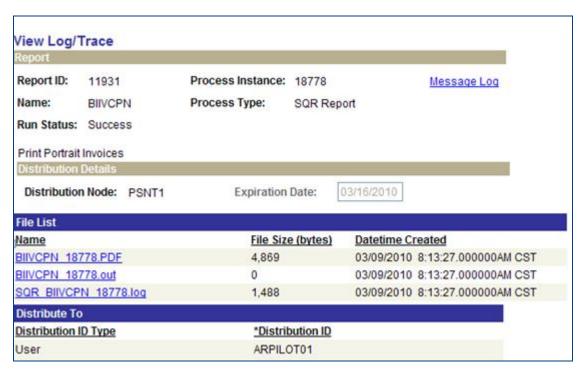


Figure 34. Process Detail Page

Click the link for the PDF document containing your process instance number to access the requested Pro Forma invoice(s).

Created 05/07/2013 Page **47** of **47**